

# Other Information



## **First Aid / Medical Facilities**

Medical teams will be in attendance at the Fazl Mosque, Baitul Futuh, Islamabad and Oakland Farm. Medical facilities will be available during the three days of Jalsa Salana.

During the "Hospitality Period" doctors will be in attendance during fixed times of the day. The timings will be displayed at Oakland Farm, Baitul Futuh & Fazl Mosque. Help for minor ailments will be provided free of charge. However, if hospital care is needed the guests will be required to pay the charges to hospital directly.

*It should be noted that the medical treatment is very expensive in the UK. Members from overseas are strongly advised to ensure they have adequate medical insurance coverage during their stay in the UK.*

A written prescription is needed from a Registered UK doctor before medicines can be bought in the UK. If you are likely to require medicines in the UK you are advised to bring a certificate from your own doctor indicating the nature of your illness and the medicines you are regularly taking. This information will be needed by the doctor before he will be able to help you in obtaining these medicines.

## **Lost & Found Property**

If you find or loose any valuables please report to the Jalsa Lost Property Office immediately.

## **Laundry:**

Laundry facilities are not available in Islamabad and Oakland Farm, Alton.





### **Narrow Streets.**

Streets outside Islamabad and Oakland Farm area are narrow, without lights and often deserted. Guests are advised to avoid using them on foot.



### **Nearest Railway Station.**

Nearest Railway Stations to Islamabad are Farnham and Oakland Farm, Alton respectively. From these British Rail Stations you can take trains to almost all destinations.



### **Taxi Services.**

Telephone numbers for local taxis will be available at the Information Office. Please note that Black Cabs in London cost more than double the Mini Cabs. They can also be used for a pick up from Heathrow/ Gatwick. With mini cabs you can agree the journey fare in advance, unlike the Black Cabs run on meter.



### **Pay Phones.**

The pay phone in Islamabad and Oakland Farm would be available for use. Further information can be obtained from Jalsa Salana Office.

There are a number of calling cards available in UK which are of the denomination of £5. They can be used to call Pakistan, India, Europe, USA and Canada and can give you from 40 to 200 minutes depending on the services. You can buy them from the information offices and many small local shops near Baitul Futuh.



### **Currency and Travellers Cheques.**

There are no facilities for exchange of currency and travellers cheques. Guests are advised to bring some cash in Pound Sterling for immediate use.

### **VAT Refunds.**

Overseas guests who buy goods or gifts to take home on which they have paid VAT (Value Added Tax) can claim this tax back. VAT in UK is usually 17.5 % on all purchases. This can be claimed at the Airports. To claim you need to show them the original receipts that mention VAT. Further information can be obtained from the Jalsa information office.



### **London Sightseeing.**

Many London Sightseeing Coaches run from Victoria Station. The best method of travelling in London is by London Underground trains. A London Underground Map is enclosed and will also be available at the Information Office. These trains do not run between midnight and early morning.



### **Lost Luggage.**

The guests are advised to take good care of their luggage and possessions during their travel. In case of any loss, proper claims on the prescribed forms should be filed with the Airline before leaving the custom baggage hall. A copy of the claim form must be kept safely for subsequent reference. Moreover, valuables including Passports, Jewellery, Watches and Cash should not be left unattended at any time while staying in Islamabad, Oakland Farm or anywhere else. The UK Jama'at will not accept any responsibility for the loss, thereof.



### **Litter.**

Please help us in keeping Islamabad and Oakland Farm tidy. Litter bins will be available at every convenient place. Please make use of these bins and do not dump your rubbish on the ground.



### **Stall Closing Times.**

Food & Snack stalls, Tea Stalls and Book sales, as well as food distribution marquees will remain closed during Jalsa programmes. Please honour these arrangement.

### **Respect for Neighbours.**

Please: (I) Respect our neighbours

- (ii) Do not disturb them by making noise.
- (iii) Do not trespass on their property.
- (iv) Do not jump over the fences.
- (v) Do not park in their driveways.



### **Disabled Parking Bays.**

People who require use of the disabled parking bays at Oakland Farm will require a Disabled Parking Pass. These will be issued by the Jalsa Salana Office. In order to obtain a pass you will need to show the Orange Disabled Badges issued to disabled drivers in the UK, or the equivalent for other countries. If no such badge is available, then a recommendation from G.P or Sadar Jamaat will be required before a disabled parking pass can be issued.